



# ESSENTIAL COMPANION TICKETS

**We understand that some guests will not be able to access the BARC circuits without the assistance of an Essential Companion.**

**We are pleased to be able to offer an Essential Companion ticket for those guests who require additional assistance to enjoy an event at Pembrey Circuit. The Essential Companion ticket will ensure that both the guest requiring support and the Essential Companion will gain access to our circuit.**

## **WHAT IS AN ESSENTIAL COMPANION TICKET?**

An Essential Companion ticket allows an additional person to enter the venue with a paying guest to assist with their visit free of charge. If eligible, two additional people can accompany the paying guest with the appropriate Access Card +2 symbol.

## **WHO IS ELIGIBLE FOR AN ESSENTIAL COMPANION TICKET?**

An Essential Companion ticket is available for people where support is needed that is significant and substantial and in excess of what could be reasonably expected of family/friends already accompanying the guest. The support must be due to disability-related needs. Our Essential Companion Scheme is not available to complimentary ticket holders or when zero value entry is applicable for the Access Card holder.

BARC partners with Nimbus Disability, operators of the Access Card scheme, to assess and manage applications for our Essential Companion tickets. Nimbus Disability is one of the country's leading providers of disability-related advice and support to professional organisations and is recognised as a lead authority on accessible ticketing in the UK. They are an award-winning organisation run by disabled people who specialise in the legislation behind The Equality Act and other legislation like Welfare Benefits.

## **HOW TO APPLY FOR AN ACCESS CARD**

Please click on the link below to register for an Essential Companion ticket. Our partners at Nimbus Disability will then review your application. Once you have received your card details, if the +1 or +2 symbol is assigned, you can then contact us directly with your registration/card number to purchase an Essential Companion ticket.

You will have the choice to register your needs exclusively to BARC at no cost, or to upgrade to an Access Card for £15 for 3 years and have your card recognised at over 2,000 venues throughout the UK and beyond.

## **[APPLY FOR AN ACCESS CARD](#)**

### **ALREADY HAVE AN ACCESS CARD WITH THE +1 OR +2 SYMBOL?**

Please contact us on 01554 891042. We will be pleased to assist you with the purchase of an Essential Companion ticket. You will need to quote your Access Card details at the time of booking. Alternatively, please email your full name, address and Access Card number to [pembrey@barc.net](mailto:pembrey@barc.net)

Applications can take 4-5 days to be processed, so all applications for an Essential Companion ticket must be made at least 7 days before your intended visit. Please note that only valid Access Cards with either a +1 or a +2 symbol shown on them will be valid for an Essential Companion ticket.

An Essential Companion ticket allows entry for one Individual and one or two free of charge Essential Companion(s). Both people must enter the circuit together, and the named person on the Access Card must be present. Your ID may be checked at the gate by our team. Our Essential Companion Scheme is not available to complimentary ticket holders or when zero value entry is applicable for the Access Card holder.

### **THE ROLE OF AN ESSENTIAL COMPANION**

By accepting the Essential Companion ticket your Companion accepts responsibility for providing you with the support you need to attend the circuit. This includes being able to provide you with additional assistance during the course of an emergency evacuation. Circuit staff are unable to provide assistance in excess of their typical role and general reasonable adjustments so it's important that, if you need help moving around, your Companion is ready, willing and able to support you with this.

### **YOUNG CARERS**

We accept that young carers are a much-valued and needed source of support, but it is BARC policy that all children under the age of 12 are admitted free of charge as long as they are accompanied by a responsible person aged 16 or over at all times. We do not therefore issue Essential Companion tickets to young carers.

### **RIGHT TO REFUSE**

If we feel that either the disabled customer or their Companions are abusing the Essential Companion system we reserve the right to refuse access under the Essential Companion scheme for future visits.